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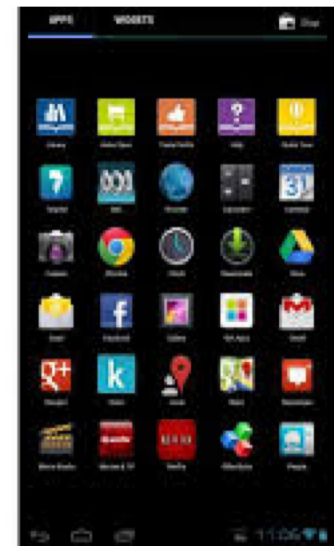
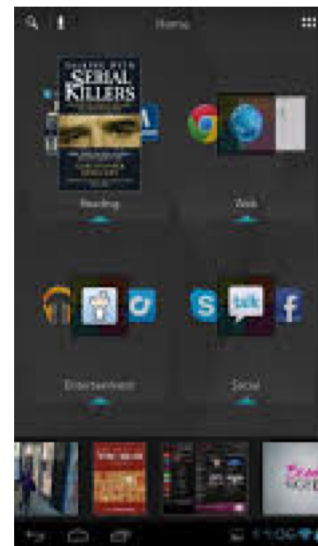
Question: Explain ONE performance objective that is relevant to the operations function of the business.

Point: **Quality** – Apple must design/deliver products and ensure their service conforms to industry standards.

Explain: To be an Apple Authorised Service Provider, certain performance metrics have to be met.

Example: First time fix principle – Apple providers must successfully repair products the first time. Apple not only expect their products to be reliable but also their customer service.

Apple or Android?





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Operations

Transformation, value adding, lean production, minimize waste, ecological sustainable...

1. Role

1.1. Strategic Role

a) Cost Leadership

• Economies of scale.

b) Good/Service Differentiation

Library

Resume

Everything Business...

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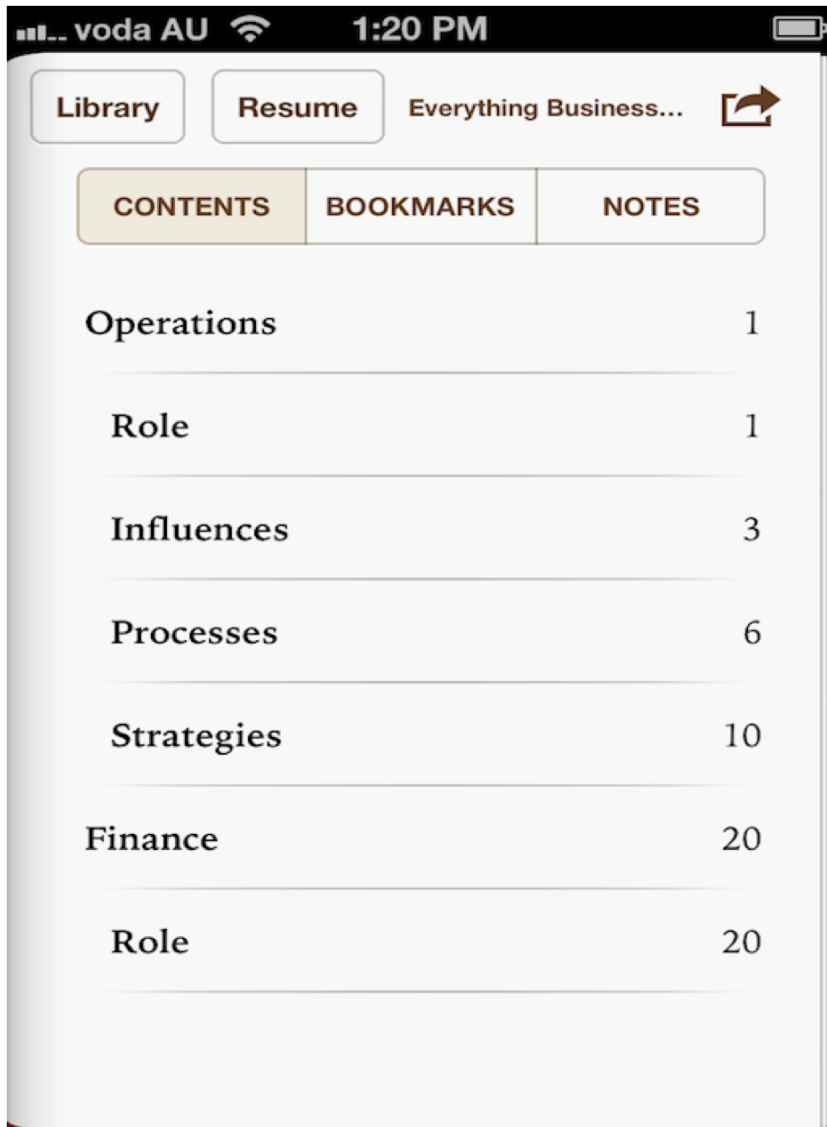
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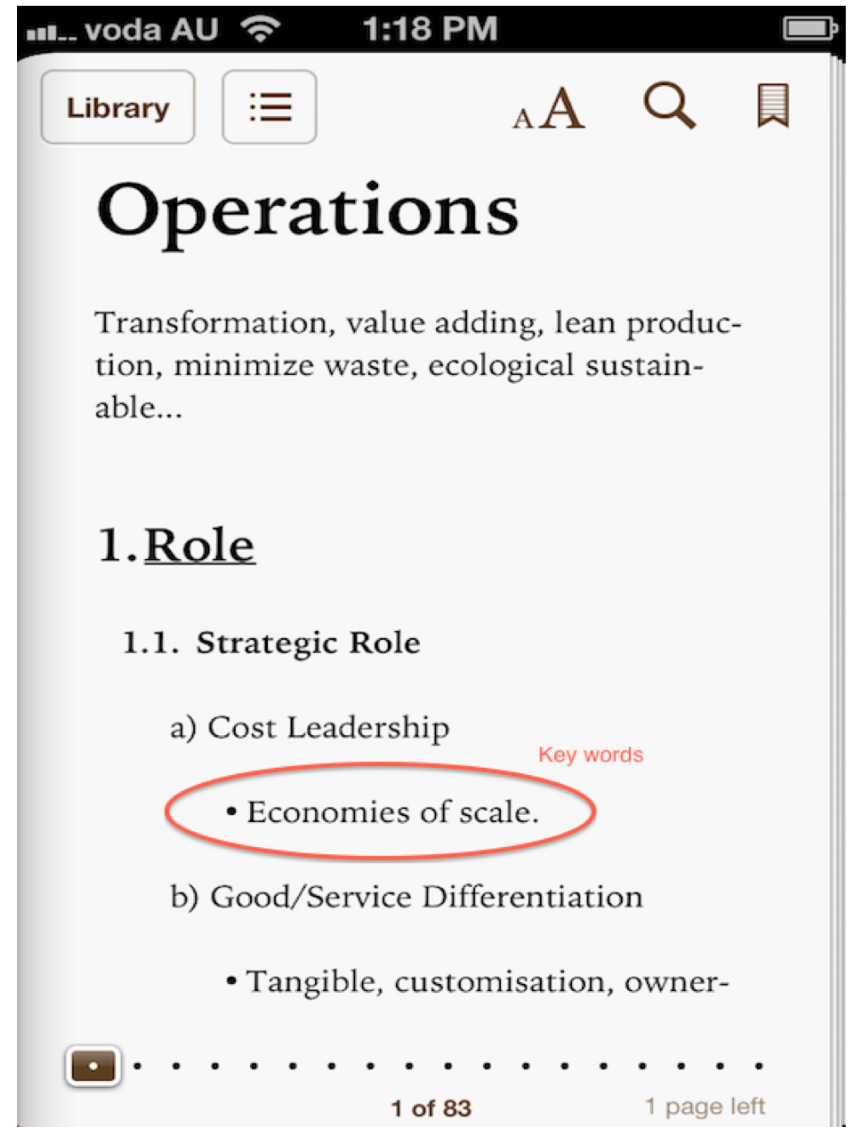
• Self service.

1.3. Interdependence functions

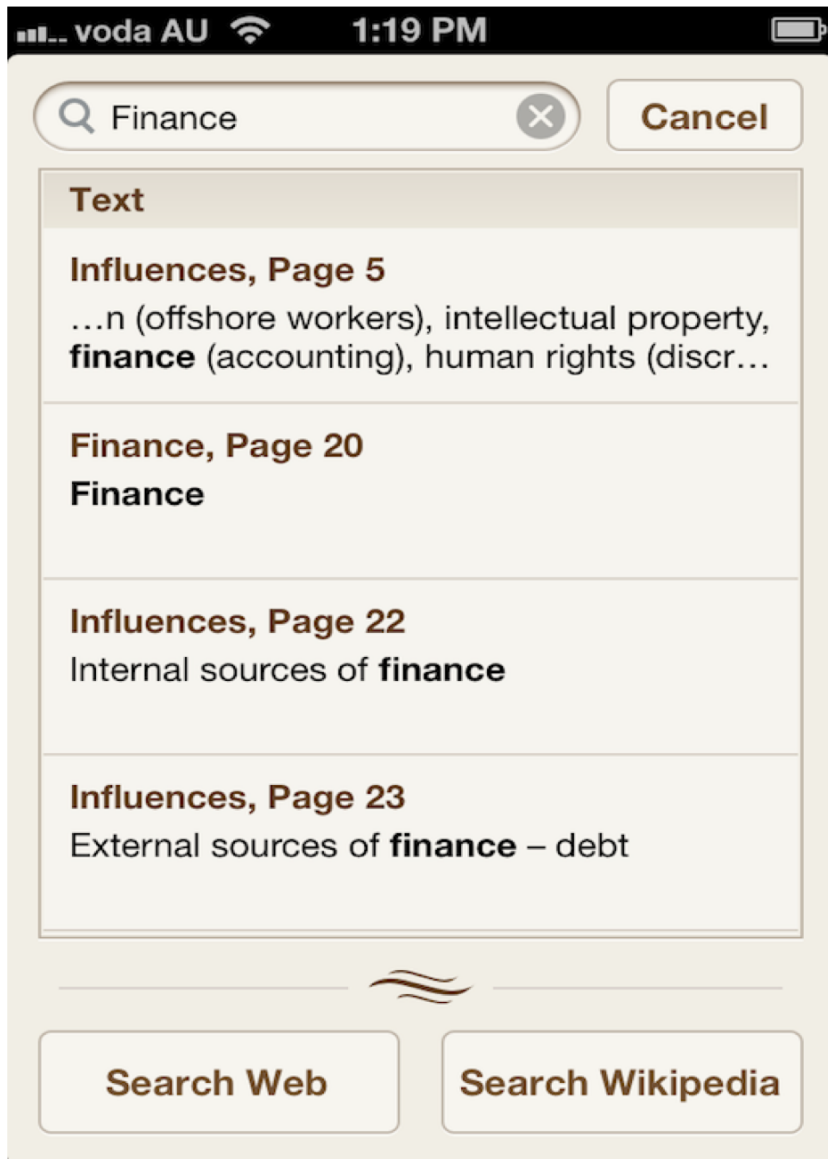
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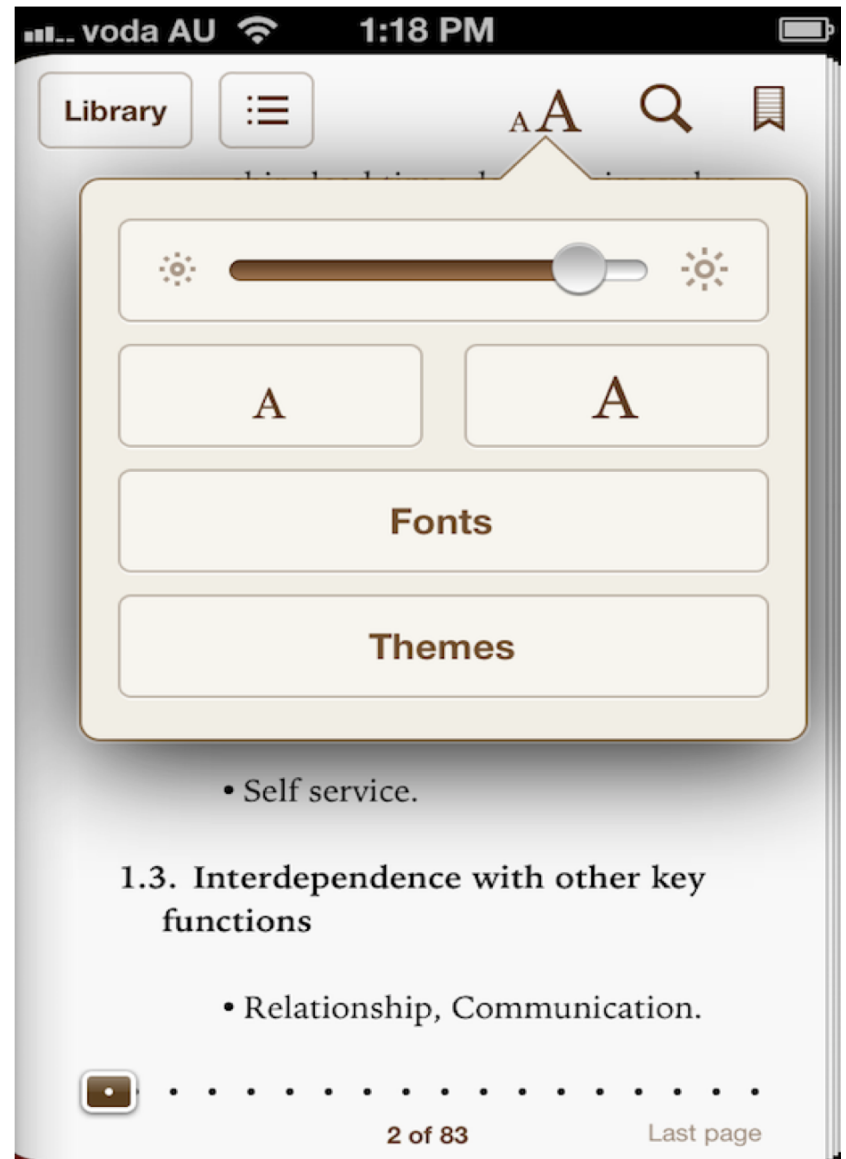
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Identify key words



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customise

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Question: Explain ONE performance objective that is relevant to the operations function of the business.

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Library Resume Everything Business... 

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Identify syllabus area

How do I apply the ibook to the PEE Process?

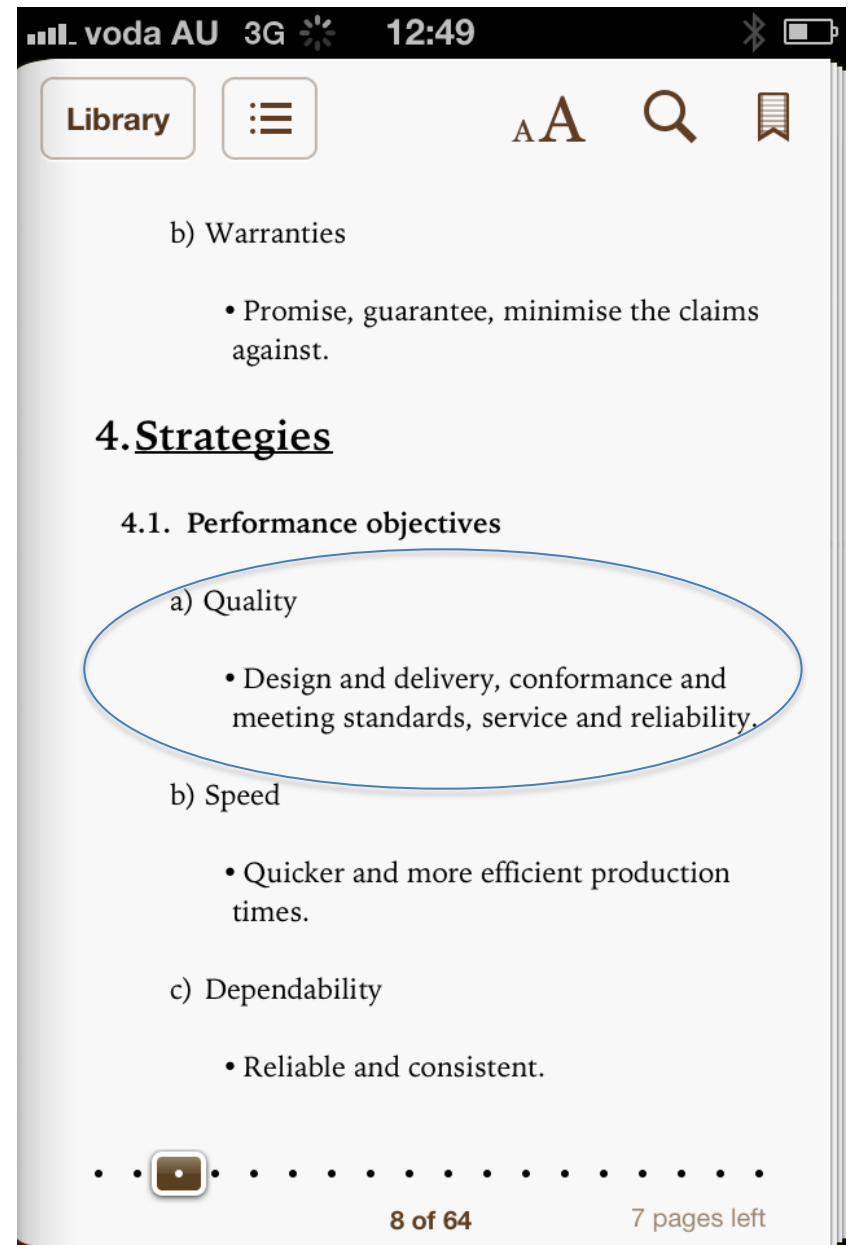
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Identify key words



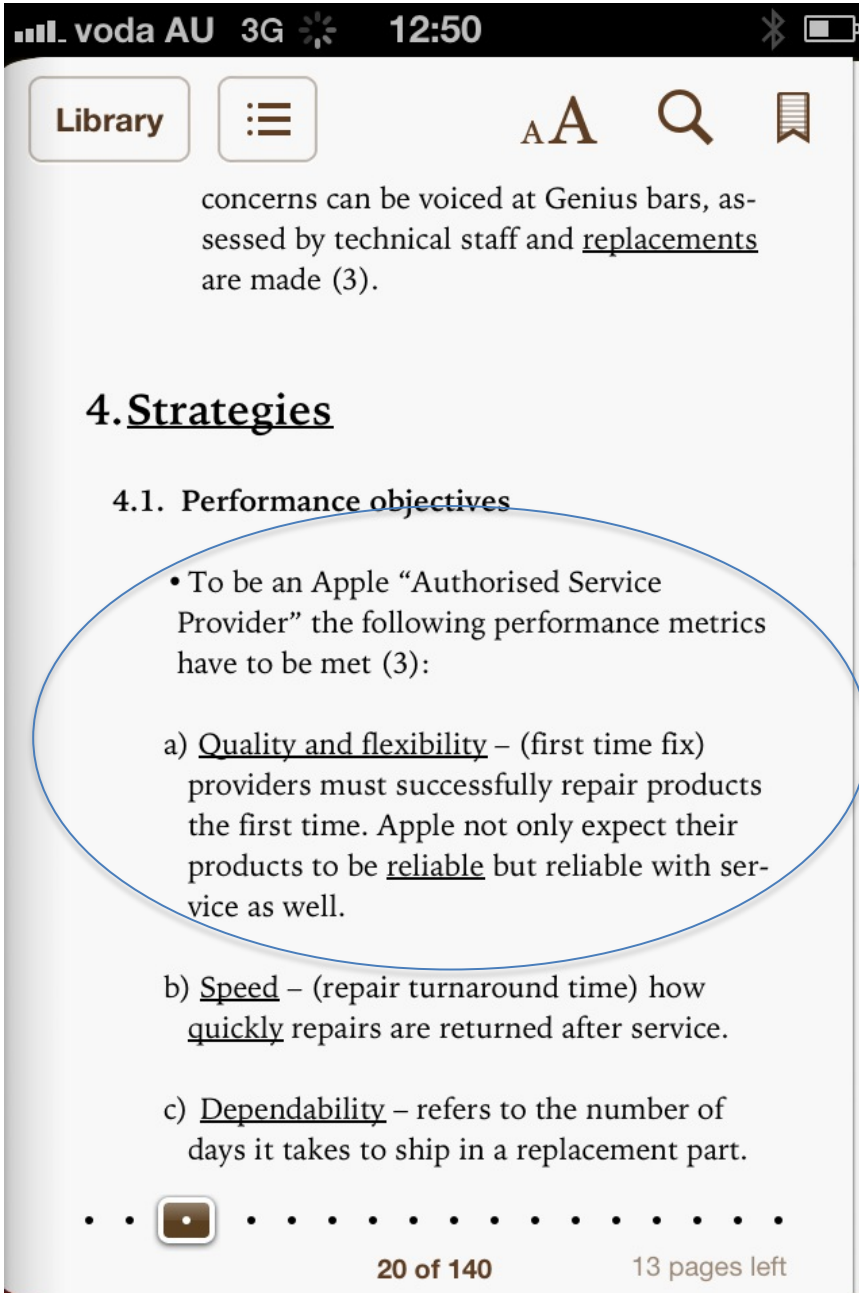
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Identify case study example

Using facebook page to support the ibook as well as provide up to date notes/exercises for those missing class.

POINT
EXPLAIN
EXAMPLE
LINK

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    I --> E[ECONOMIC INFLUENCES];
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